Petroleum Crude Oil

Main Hazards:

HIGHLY FLAMMABLE: Will be easily ignitied by heat, sparks or flames.

Notes:

- Vapours may form explosive mixtures with air.
- Vapours may travel to source of ignition and flash back.
- Most vapours are heavier than air. They will spread along ground and collect in low or confined areas (sewers, basements and tanks).
- Vapour explosion hazard indoors, outdoors or in sewers.
- Runoff to sewer may create fire or explosion hazard.
- Containers may explode when heated.
- Many liquids are lighter than water.
- Product may be transported hot.

Health

- Inhalation or contact with material may irritate or burn skin and eyes.
- Fire may produce irritating, corrosive and/or toxic gases.
- · Vapours may cause dizziness or suffocation.
- Runoff from fire control or dilution water may cause polution.

Public Safety

- CALL EMERGENCY RESPONSE at the phone numbers listed at the front of this brochure.
- As an immediate precautionary measure, isolate spill or leak area for atleast 50 meters (150 feet) in all directions.
- Keep unauthorized personnel away.
- Stay upwind, uphill and/or upstream.
- Ventilate closed spaces before entering.
 Summarized from 2016 Emergency Response Guide.
- 3 , .

Emergency Planning Zone

The AER defines an Emergency Planning Zone (EPZ) as a geographical area surrounding a well, pipeline, or facility containing hazardous product that requires specific emergency response planning by the licensee.

Hays Station has an assigned facility storage EPZ of 0.8km. This EPZ is a safety measure base on the effects of a possible fire as per Transport Canada's Emergency Response Guide.

Hays Station Information

As part of the public safety process, Inter Pipeline Ltd. (Inter Pipeline) has created this Resident Information Brochure about its Hays

Inter Pipeline is the owner of Hays Station which is located at 09-24-

13-15-W4M in the Municipal District of Taber. Hays Station which is

Inter Pipeline is required to register with Environment and Climate

Change Canada under the Canadian Environmental Protection Act

Inter Pipeline is required to have an Emergency Response Plan (ERP) in place to respond to any potential incidents involving the Hays Station

as an Environmental Emergency (E2) station with the scheduled

and conduct emergency response exercises annually.

Inter Pipeline and Local Authorities

and/or defines personnel roles, communication systems,

Inter Pipeline has developed a comprehensive ERP that identifies

available resources, evacuation procedures and other emergency

In the unlikely event of an emergency situation, Inter Pipeline

Athough the probability of an incident is low, Inter Pipeline has

developed procedures to ensure your safety. Inter Pipeline would

You are advised of methods of communication to be used in

As part of its emergency management program, Inter Pipeline is

seeking to obtain your personal contact information as you reside in

Inter Pipeline collects certain personal information from residents in case the emergency measures, as identified in this document,

need to be enacted. Inter Pipeline collects and uses this contact

information for the purpose of administering its emergency

will implement its ERP and will work with local authorities,

including MD of Taber, to ensure public safey, protect the environment and control the emergency situation.

Why are you being contacted

You are aware of the Emergency Response Plan
 You are aware of the Reception Centre and its location

4 You are advised of public protection measures

Privacy of Personal Information

Station. Please review this information as it will help to answer questions you may have regarding your role in the emergency

Emergency Planning
Zone (EPZ)

part of its Bow River Pipeline.

substance of petroleum crude oil.

management information.

case of an emergency

response program.

the immediate area of our operations.

Overview

800m (0.8km)

Public Preparedness and Notification

What to do in an emergency

Immediately move away from the area. Travel at right angles to the wind until you can relocate upwind from the gas source.

IF YOU HAVE A TELEPHONE, immediately call the Inter Pipeline emergency phone number listed on this brochure and follow instructions outlined by personnel. You may also call the Alberta Energy Regulator (AER) emergency number listed.

IF YOU DO NOT HAVE A TELEPHONE, As quickly as you can, get to a telephone, call the Inter Pipeline emergency phone number at the phone number listed on this brochure.

Levels of Emergency

ALERT	ON SITE ONLY: Immediate control of the hazard with progressive resolution of the situation.
LEVEL 1	Low Impact: No danger outside the company property.
LEVEL 2	Moderate Impact: Potential exists for the emergency to extend beyond company property.
LEVEL 3	High Impact: Uncontrolled hazard; public safety maybe jeopardized.

Emergency Callout System

The Emergency Callout system is a telephone messaging system used to provide residents with emergency information or instructions. When the phone rings, and is answered, the system will automatically issue an informative message about the situation and on the appropriate public protection measures required. At the end of the message, the following menu options allow the resident to respond:

Action	Meaning
Press "1"	Confirm receipt of the message.
Press "2"	Resident requires assistance; a company representative will send someone to the location to assist the resident.
Press "3"	Request a call from a company representative.

If there is no acknowledgement by the resident, the system will continue to call and a company representative will be sent to the residents location.





Utility Safety Partners

utilitysafety.ca **1.800.242.3447**

interpipeline

Resident Information Brochure Hays Station

24-hour Emergency Number 1.800.727.7163

Emergency Contacts

In the event of an emergency, Inter Pipeline will be working with the AER and local authorities. Please review this information as it will help answer questions you may have around your role in the emergency response process.

Inter Pipeline ContactsBow River Pipeline Emergency Number24 Hr:800.727.7163Taber Field OfficeBus:403.223.7301

Inter Pipeline Ltd. – Calgary Head Office

Bus: 403.290.6000 Toll free: 800.716.7473

403.223.3541

Bus:

Local Authorities

Police, Fire, Ambulance 24 Hr: 911 Alberta Energy Regulator (AER) 24 Hr: 800.222.6514

Government Contacts

Reception Centre

Municipal District of Taber

Reception Centre shall be identified by the local municipality, listen to local news media for reception centre information.

Vauxhall Community Centre 417 4 St N. Vauxhall, AB

Please familiarize yourself with the important information in this brochure. If you have any questions please contact the appropriate individual or agency from the list above. Additiona information and a copy of this brochure can be found at www.interpipeline.com.

01.02.2022

Shelter - In - Place

Public Protection Measures

Shelter-in-place instructions are often given during the initial assessment and response period. These instructions are given to the public when:

- There is not enough time or warning to safely evacuate members of the public who may be at risk
- Residents are awaiting evacuation assistance
- During a gas release of limited or controlled duration
 The location of the release has not been identified
- The public would be at higher rick if evacuated
- The public would be at higher risk if evacuated

Shelter-in-place is the use of a structure and its indoor atmosphere to temporarily seperate individuals from a hazardous outdoor atmosphere. If asked to shelter-in-place:

- Immediately gather everyone indoors and stay there
- Close and lock all windows and outside doors/vents
- If convenient, tape or block the gaps around the exterior door frames
- Avoid using the telephone, except for emergencies, so that you can be contacted by Inter Pipeline personnel
- Call Inter Pipeline's emergency number provided on the front of the brochure if:
 you are experiencing symptoms or smelling sulphur odours
 - you have contacted fire, police or ambulance (so that we can coordinate our response)
- coordinate our response)

 Stay tuned to local radio and television for information updates
- Even if you see people outside, do not leave until told it is safe to do so
- When it is safe, you will receive an "all-clear" message from Inter Pipeline's emergency callout system

Evacuation

- If you are advised to evacuate please do so immediately.
 Although you may not appear to be in danger, a shift in wind direction or increased concentrations of gas could change the situation rapidly.
- If there is no answer to our telephone calls, personnel will be dispatched to your residence/business to verify your location and inform you of the situation.
- If you have no means of transportation, or if you require evacuation assistance, Inter Pipeline or local authorities will dispatch a vehicle to assist you.
- A Reception Centre will be established and you will be advised of the location. Proceed to the Reception Centre by the designated route. If you choose to go elsewhere, please indicate this to the person contacting you.
- At the Reception Centre, Inter Pipeline representatives will be available to address any questions or concerns.

