

Resident Information Brochure

Hardisty Trim Blend Site

24-hour Emergency Number

1.855.664.5011

Emergency Contacts

In the event of an emergency, Inter Pipeline will be working with the provincial and local authorities. Please review this information as it will help answer questions you may have around your role in the emergency response process.

Inter Pipeline Contacts

Cold Lake Pipeline Emergency Number	24 Hr: 855.664.5011
Hardisty District Office	Bus: 780.888.2901
Inter Pipeline Ltd. – Calgary Head Office	Bus: 403.290.6000
	Toll free: 800.716.7473

Local Authorities

Police, Fire, Ambulance	911
Alberta Energy Regulator (AER)	24 Hr: 800.222.6514

Government Contacts

Town of Hardisty	Bus: 780.888.3623
Flagstaff County	Bus: 780.384.4100
County of Provost	Bus: 780.753.2434

Reception Centres

Reception Centre shall be identified by the local municipality, listen to local news media for reception centre information.

Please familiarize yourself with the important information in this brochure. If you have any questions please contact the appropriate individual or agency from the list above. Additional information and a copy of this brochure can be found at www.interpipeline.com.

01.02.2022

Natural Gas Condensate

Main Hazards:

- Vapors may travel to source of ignition and flash back.
- Air/vapour mixtures may explode when ignited.
- Vapours may accumulate in confined areas (basement, tanks, hoppers/tank cars, etc.)
- Will be easily ignited by heat, sparks or flames.
- Runoff to sewer may create fire or explosion hazard.
- Vapour explosion hazard indoors, outdoors or in sewers.
- May explode and throw fragments 1600 meters (1 mile) or more if fire reaches cargo.
- May create vapour/air explosion hazard indoors, outdoors or in sewers
- Most vapors are heavier than air. They will spread along the ground and collect in low or confined areas (sewers, basements, tanks)
- May cause drowsiness and dizziness.

Health

- Causes skin irritation.
- Causes serious eye irritation.
- May cause genetic defects.
- May cause cancer.
- Suspected of damaging fertility or the unborn child.
- May cause respiratory irritation.
- Causes damage to organs through prolonged or repeated exposure.
- May be fatal if swallowed and enters airways.
- Extremely flammable liquid and vapour.
- May cause drowsiness and dizziness.

First Aid Measures:

Inhalation	IF INHALED: Remove victim to fresh air and keep at rest in a position comfortable for breathing. If irritation persists: seek medical advice/attention
Skin	IF ON SKIN: Wash with plenty of soap and water. If skin irritation occurs: Get medical advice/attention. Take off contaminated clothing and wash before reuse.
Eye	IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. If eye irritation persists: Get medical advice/attention.
Ingestion	DO NOT induce vomiting. Call a physician or poison control centre. Aspiration hazard if swallowed - can enter lungs and cause damage.

Notes:

Emergency Planning Zone

The Emergency Planning Zone (EPZ) is a geographical area surrounding a well, pipeline, or facility containing hazardous product that requires specific emergency response planning by the licensee.

Hardisty Trim Blend site has an assigned facility storage EPZ of 0.8km. This EPZ is a safety measure base on the effects of a possible fire as per Transport Canada's Emergency Response Guide.

Hardisty Trim Blend Site Information	
Emergency Planning Zone (EPZ)	800m (0.8km)

Overview

As part of the public safety process, Inter Pipeline Ltd. (Inter Pipeline) has created this Resident Information Brochure about its Hardisty Trim Blend site. Cold Lake Pipeline Ltd. owns and operates the Hardisty Trim Blend site which is part of its Cold Lake Pipeline System. Inter Pipeline operates it on behalf of the Cold Lake Pipeline. Please review this information as it will help to answer questions you may have regarding your role in the emergency response process.

Cold Lake Pipeline Ltd. is the owner of Hardisty Trim Blend site which is located at 14-20-42-09 W4M in the County of Provost.

Inter Pipeline is required to register with Environment and Climate Change Canada under the Canadian Environmental Protection Act as an Environmental Emergency (E2) station with the scheduled substance of natural gas condensate.

Inter Pipeline is required to have an Emergency Response Plan (ERP) in place to respond to any potential incidents involving the Hardisty Trim Blend site and conduct emergency response exercises annually.

Inter Pipeline and Local Authorities

Inter Pipeline has developed a comprehensive ERP that identifies and/or defines personnel roles, communication systems, available resources, evacuation procedures and other emergency management information.

In the unlikely event of an emergency situation, Inter Pipeline will implement its ERP and will work with local authorities, including County of Provost to ensure public safety, protect the environment and control the emergency situation.

Why are you being contacted

Although the probability of an incident is low, Inter Pipeline has developed procedures to ensure your safety. Inter Pipeline would like to ensure that:

1. You are aware of the Emergency Response Plan
2. You are aware of the Reception Centre and its location
3. You are advised of methods of communication to be used in case of an emergency
4. You are advised of public protection measures

As part of its emergency management program, Inter Pipeline is seeking to obtain your personal contact information as you reside in the immediate area of our operations.

Privacy of Personal Information

Inter Pipeline collects certain personal information from residents in case the emergency measures, as identified in this document, need to be enacted. Inter Pipeline collects and uses this contact information for the purpose of administering its emergency response program.

Public Preparedness and Notification

What to do in an emergency

Immediately move away from the area. Travel at right angles to the wind until you can relocate upwind from the gas source.

IF YOU HAVE A TELEPHONE, immediately call the Inter Pipeline emergency phone number listed on this brochure and follow instructions outlined by personnel. You may also call the Alberta Energy Regulator's emergency number listed.

IF YOU DO NOT HAVE A TELEPHONE, As quickly as you can, get to a telephone, call the Inter Pipeline emergency phone number at the phone number listed on this brochure.

Levels of Emergency

ALERT	ON SITE ONLY: Immediate control of the hazard with progressive resolution of the situation.
LEVEL 1	Low Impact: No danger outside the company property.
LEVEL 2	Moderate Impact: Potential exists for the emergency to extend beyond company property.
LEVEL 3	High Impact: Uncontrolled hazard; public safety maybe jeopardized.

Emergency Callout System

The **Emergency Callout system** is a telephone messaging system used to provide residents with emergency information or instructions. When the phone rings, and is answered, the system will automatically issue an informative message about the situation and on the appropriate public protection measures required. At the end of the message, the following menu options allow the resident to respond:

Action	Meaning
Press "1"	Confirm receipt of the message.
Press "2"	Resident requires assistance; a company representative will send someone to the location to assist the resident.
Press "3"	Request a call from a company representative.

If there is no acknowledgement by the resident, the system will continue to call and a company representative will be sent to the residents location.

Public Protection Measures

Shelter - In - Place

Shelter-in-place instructions are often given during the initial assessment and response period. These instructions are given to the public when:

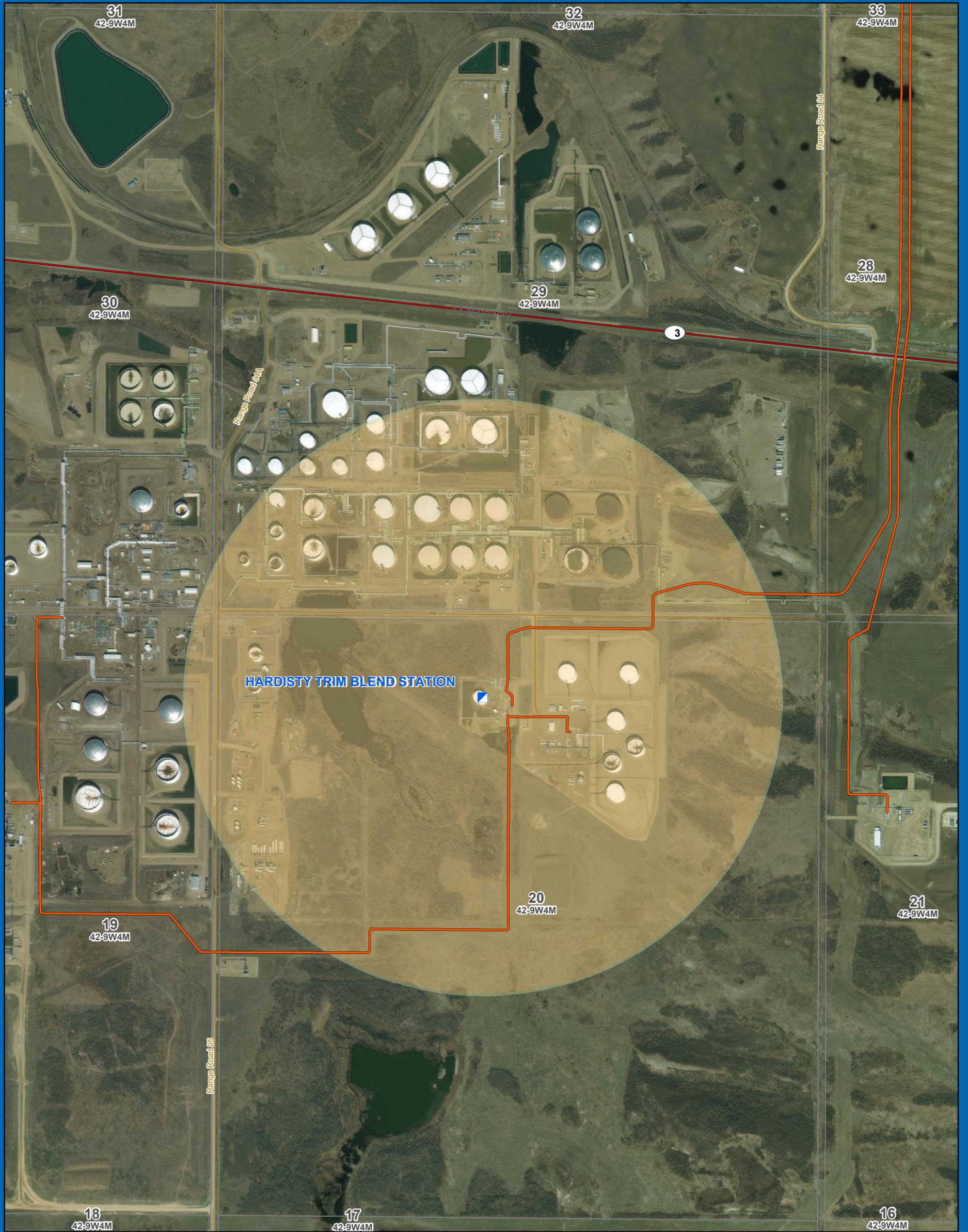
- There is not enough time or warning to safely evacuate members of the public who may be at risk
- Residents are awaiting evacuation assistance
- During a gas release of limited or controlled duration
- The location of the release has not been identified
- The public would be at higher risk if evacuated

Shelter-in-place is the use of a structure and its indoor atmosphere to temporarily separate individuals from a hazardous outdoor atmosphere. If asked to shelter-in-place:

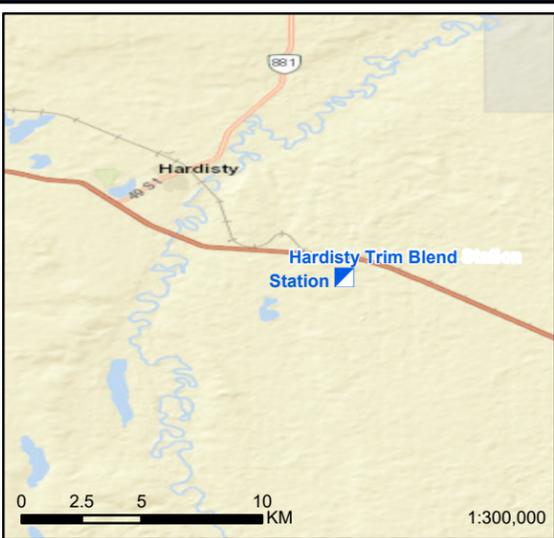
- Immediately gather everyone indoors and stay there
- Close and lock all windows and outside doors/vents
- If convenient, tape or block the gaps around the exterior door frames
- Avoid using the telephone, except for emergencies, so that you can be contacted by Inter Pipeline personnel
- Call Inter Pipeline's emergency number provided on the front of the brochure if:
 - you are experiencing symptoms or smelling sulphur odours
 - you have contacted fire, police or ambulance (so that we can coordinate our response)
- Stay tuned to local radio and television for information updates
- Even if you see people outside, do not leave until told it is safe to do so
- When it is safe, you will receive an "all-clear" message from Inter Pipeline's emergency callout system

Evacuation

- If you are advised to evacuate please do so immediately. Although you may not appear to be in danger, a shift in wind direction or increased concentrations of gas could change the situation rapidly.
- If there is no answer to our telephone calls, personnel will be dispatched to your residence/business to verify your location and inform you of the situation.
- If you have no means of transportation, or if you require evacuation assistance, Inter Pipeline or local authorities will dispatch a vehicle to assist you.
- A Reception Centre will be established and you will be advised of the location. Proceed to the Reception Centre by the designated route. If you choose to go elsewhere, please indicate this to the person contacting you.
- At the Reception Centre, Inter Pipeline representatives will be available to address any questions or concerns.



-  Station
-  Cold Lake Pipeline
-  Primary Highway
-  Secondary Highway
-  Local Road
-  Emergency Planning Zone (0.8km Radius)



 **inter pipeline**

Hardisty Trim Blend Station
01.02.2022

